

# Feature Access Codes

## (Star Codes)

Star Code	Feature	Description
*69	Call Return	Dial the last call received
*67	Activate Privacy	Activate Block Caller ID on your outbound calls
*68	Deactivate Privacy	Deactivate Block Caller ID on your outbound calls
*81<telephone number>	To Connection with Privacy	One-time call with your Caller ID blocked. To activate dial *81 then the telephone number
*82<Ext No.>	To Cross Connect User with Privacy	One-time call with your Caller ID blocked. To activate dial *82 then the Cross Connect extension number
*200	Agent Login	Make Contact Centre Agent Status Available
*201	Agent Logout	Make Contact Centre Agent Status Unavailable
*75	Recording Pause	Pause Recording during a call (if Recording enabled)
*76	Recording Resume	Resume Recording during a call (if Recording enabled)
*77	Activate Reject Anonymous	Automatically Reject any incoming Anonymous Numbers
*87	Disable Reject Anonymous Call	Disable Automatically Reject any incoming Anonymous Numbers
*78	Activate DND	Activate Do Not Disturb (all devices)

*79	DeActivate DND	Disable Do Not Disturb (all devices)
*88	Group Pickup	Pick up a call that is ringing at an extension that belongs to the same domain
*89	Site Pickup	Pick up a call that is ringing at an extension that belongs to the same site
07<Ext No.>	Call Pickup by extension	Call pickup by extension (note: dial 07 then the extension, do not dial *)
*123	Access Voicemail	Access your voicemail
*124	Remote Voicemail	Login to Voicemail from another user's extension
*401	Open Operation Times	Open Operation Times – Needs to be configured in advance
*402	Close Operations Times	Close Operation Times – Needs to be configured in advance
*71	Activate Call Forward	Activate Call Forwarding. If no number is defined in the Portal you will be prompted to set the number to forward to
*72	DeActivate Call Forward	Disable Call Forwarding
*73<Telephone number>	Set Call Forward	Set Call Forward to a specific number. You will be prompted to set the number to forward to
002<ext>	Single Speakerphone Page	Page one extension and announce over their device's speaker (note: dial 002 then the extension, do not dial *)
TBD	Group Speakerphone	Page a group of extensions and announce over their device's speaker. Contact TSI to configure if required.